## Exam I Review

Nurse's role and responsibility on inpt units

Assessment/observations of patient behaviors and how to document accurately

Phases of the nurse-patient relationship and what happens in each phase (pre-orientation, orientation, working, and termination (also read the handout on termination in your course Workbook)

Communication techniques and therapeutic responses versus non-therapeutic responses and be able to recognize examples of each

Nursing Process, steps and examples as applied to psychiatric-mental health nursing

Importance of the nurse's own self awareness (know thyself) in nurse patient relationship

Transference and countertransference and be able to recognize examples of each

Empathy vs sympathy for the patient

Listening skills