2010-11
Annual Program Review Update

PROGRAM NAME:

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Student Success & Retention Services

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Name of person or persons that filled out this form:

David L. Coleman

SSLO ASSESSMENT and PROGRAM ENHANCEMENT PLANS

For which SSLO statements did your area complete an assessment cycle (SSLOAC) in 2010-11?
Write in the SSLO statement(s) or the ID# (e.g. APE SSLO #1)

SSRS is currently in the process of assessing the following 6 SSLO statemenst in conjunction with the College's office of Institutional Research and Planning. #1. Have counselors or advisors available to meet with Programs participants on a "drop-in" basis to address any immediate needs or concerns? #2. All Program participants will have quarterly updated Educational Plans that support their identified educational objectives. #3. All Program participants will meet with a counselor or advisor at least once a quarter. #4. All Program participants will complete a HUMA 20 "Life skills in Higher Education" course within their 1st two quarters of enrollment at De Anza College. #5. All Program participants will emphasis completion of basic skills course sequences in Language Arts and/or Math during their first year of enrollment. #6 All Program participants will receive multiculturally competent counseling and advisement services. We are utilizing a "Feedback Survey" which is filled out online after Program participants meet with a counselor or advisor.

How many faculty, staff, and administrators participated in the SSLOAC process in 2010-11?

Five SSRS counselors, three of whom are Program Coordinators, one advisor and the SSRS Administrative Assistant

Briefly summarize each of your 2010-11 **SSLOAC** results

SSRS began incorporating the Feedback Survey in the Fall/11 quarter. Our initial review and assessment of data will occur at the conclusion of the fall/11 quarter

What program enhancements are you planning to implement as a result of the 2010-11 **SSLOAC** process?

SSRS and the Office of Institurional Research has not yet tabulated survey results. Any Program enhancements will be based upon feedback received from our Program participants

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What are your **SSLOAC** plans for 2011-12? Write in the SSLO statement(s) or the ID# (e.g. APE SSLO #1) that you plan to assess in 2011-12.

SSRS intends to assess SSLO #'s 1-6 at the end of each quarter during the 11/12 academic year. SSRS will utilize our End-of-Year Planning Retreat to review submitted evaluations and make adjustments based upon feedback received.