

## 2011-12

### SSPBT Annual Program Review Update

#### IIA. PROGRAM SERVICES

**Step 1:** Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

Common Services: Explain this program's role or approach to each checked common service as appropriate

Counseling	<b>X</b>	Explain: Holistic approach to "over and above" Counseling Services as mandated by state EOPS/CARE regulations.
Advising	<b>X</b>	Explain: Multiyear Academic Plans as mandated by state EOPS/CARE regulations.
Orientation	<b>X</b>	Explain: Orientation workshops for new EOPS/CARE students.
Outreach	<b>X</b>	Explain: Outreach to targeted EOPS/CARE eligible populations.
Registration	<b>X</b>	Explain: Priority registration for EOPS/CARE students.

**STEP 2:** Check (x) the formal instruction offered by this program (if any). Common services are offered by more than one college program.

Formal Instruction:

Courses		List Courses:(e.g. PEA 1)
Workshops		Name: Orientations, Financial Aid, Transfer, Study Skills.
Trainings		Name:
Seminars		Name:
Other		Explain:

**Step 3:** Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

**Step 4:** Check (x) the **top 5 areas** that each unique service supports or addresses.

Unique Services →	Over and above counseling/advising.	Financial Assistance	Monitoring Student progress and follow up.						
↓ Supports/Addresses									
Student's Academic Goals	<b>X</b>	<b>X</b>	<b>X</b>						
Student Equity Goals									
Student Access	<b>X</b>	<b>X</b>	<b>X</b>						
College Enrollment Goals									
Student Retention Rates	<b>X</b>	<b>X</b>	<b>X</b>						
Student Persistence Rates	<b>X</b>	<b>X</b>	<b>X</b>						
College Diversity Goals									
Federal Mandates									
State Mandates	<b>X</b>	<b>X</b>	<b>X</b>						
<b>Strategic Initiatives:</b>									
Community Collaborations	<b>X</b>								
Cultural Competency	<b>X</b>								
Outreach	<b>X</b>								
Individual Attention	<b>X</b>								
<b>Institutional Core Competencies:</b>									
Communication/Expression	<b>X</b>								
Information Literacy	<b>X</b>		<b>X</b>						
Physical/Mental Wellbeing	<b>X</b>	<b>X</b>	<b>X</b>						
Global,Cultural,Social, Env. Awareness	<b>X</b>								
Critical Thinking	<b>X</b>		<b>X</b>						

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